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TO: USPTO

ZILKA-KOTAB, PC

NO. 1088 P. 1  
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TELEPHONE (408) 971-2573  
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NOV 28 2005

**FAX COVER SHEET**

Date:	November 28, 2005	Phone Number	Fax Number
To:	Examiner Serrou		
From:	Kevin J. Zilka		

Docket No.: BVOCP025

**App. No: 10/078,188**

Total Number of Pages Being Transmitted, Including Cover Sheet: 14

**Message:**

Please deliver to Examiner Serrou.

Thank you,

*Kevin J. Zilka*

*Original to follow Via Regular Mail*  *Original will Not be Sent*  *Original will follow Via Overnight Courier*

\*\*\*\*\*  
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November 28, 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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NOV 28 2005

In re application of: )  
Werner, Laura A. ) Art Unit: 2654  
Application No. 10/078,188 ) Examiner: Serrou, Abdelali  
Filed: February 15, 2002 ) Date: November 28, 2005  
)

For: ENHANCED GO-BACK FEATURE SYSTEM  
AND METHOD FOR USE IN A VOICE PORTAL )

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for Patents, Alexandria, VA 22313-1450 at facsimile number: (571) 273-8300 on the above date.

Signed

Erica L. Farlow

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

- Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
- If the required fees are missing or any additional fees are required to facilitate filing the enclosed response, please charge such fees or credit any overpayment to Deposit Account No. 50-1351 (Order No. BVOCOP025). A copy of this sheet is enclosed for billing purposes.

Respectfully submitted,  
Zilka-Kotab, PC

Kevin J. Zilka  
Registration No. 41,429

P.O. Box 721120  
San Jose, CA 95172-1120  
Telephone: (408) 971-2573

(Revised 1/94)

NOV. 28. 2005 3:14PM ZILKA-KOTAB, PC

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NOV 28 2005  
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

In re application of:

Werner, Laura A.

Application No. 10/078,188

Filed: February 15, 2002

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)

)

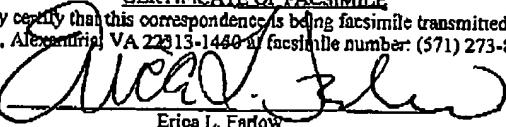
)

)

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for  
Patents, Alexandria, VA 22313-1450 on facsimile number: (571) 273-8300 on the above date.

Signed

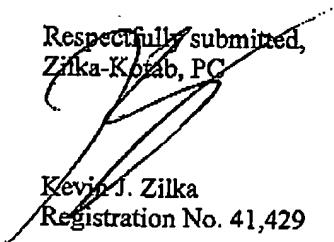
  
Eric L. Farlow

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

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- Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
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Respectfully submitted,  
Zilka-Kotab, PC  
  
Kevin J. Zilka  
Registration No. 41,429

P.O. Box 721120  
San Jose, CA 95172-1120  
Telephone: (408) 971-2573

(Revised 1/90)

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NOV 28 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

)

Werner, Laura A.

) Art Unit: 2654

Application No. 10/078,188

) Examiner: Serrou, Abdelali

Filed: February 15, 2002

) Date: November 28, 2005

For: ENHANCED GO-BACK FEATURE SYSTEM  
AND METHOD FOR USE IN A VOICE PORTAL)

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22313-1450 at facsimile number (571) 273-8300 on the above  
date.

Signed:



Erica L. Farlow

AMENDMENT B

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed August 31, 2005, please enter the  
following amendments believed to place the claims in condition for allowance.